

# Calhoun County Sheriff's Office Attorney Visitation Instructions

gettingout

HELP LOGIN English

Enter your email address and password

EMAIL ADDRESS

PASSWORD

[No email address?](#) [Forgot your password?](#)

TIME ZONE

(GMT-06:00) Central Time (US & Canada)

Remember my login

LOGIN

No Account Yet?

CREATE ONLINE ACCOUNT

Already verified with Telmate but don't have a login?  
Click the "Create Online Account" button to create one.

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1. Open [visit.telmate.com](http://visit.telmate.com)
2. Click "Create Online Account".

gettingout

HELP LOGIN English

Agreements

You must agree to these 4 statements before you can proceed:

- I am over the age of 18.
- I understand Telmate allows direct communications with residents of jails and detention centers.
- I have read, and agree to the Telmate [Terms of Service](#) and [Privacy Policy](#)
- If applicable, the only method of communication which offers the protection of privileged attorney-client communication is telephone communication. (Attorneys - a number of facilities offer privileged attorney-client communications. You must inquire and confirm with the facility staff before utilizing any Telmate system). Any and all other content or information shared, transmitted, or sent using any messaging system or video visitation system or any other method, may be accessed, reviewed, searched, used, recorded, copied, viewed, listened to, displayed, or distributed by telmate correctional facility staff, or agents of law enforcement, as permitted by law. You hereby acknowledge your awareness of, understand, and consent to all such activity.

NOTE: All boxes MUST be checked before you can create an account.

I DO NOT AGREE I AGREE

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3. Check all four boxes and then click "I Agree" to continue the registration process.

1. BASIC INFO

2. ADDITIONAL INFO

3. CONFIRM

Please provide some information about yourself:

We need some basic information to setup your account.  
Information provided is not provided to other members, unless you choose to make it available. Learn more by reading our [Privacy Policy](#).

\* Indicates a required field

First Name*	Country*
<input type="text" value="Sample"/>	<input type="text" value="United States of America"/>
Last Name*	Password* (minimum 6 characters)
<input type="text" value="Attorney"/>	<input type="password" value="••••••"/>
Your Phone Number*	Password Confirmation*
<input checked="" type="radio"/> Local (xxx)xxx-xxxx <input type="radio"/> International	<input type="password" value="••••••"/>
<input type="text" value="2562418020"/>	Last 4 digits of SSN*
Email Address*	<input type="text" value="••••"/> <a href="#">Why do you need this?</a>
<input type="text" value="jeffrey@calcoso.org"/>	Zip Code*
	<input type="text" value="36201"/>
	Date of Birth*
	<input type="text" value="1901"/> <input type="text" value="January"/> <input type="text" value="1"/>
	You must be at least 18 years old

CANCEL

NEXT

4. Complete the form and click “Next”.

1. BASIC INFO

2. ADDITIONAL INFO

3. CONFIRM

Please provide some information about yourself:

This service allows you to directly communicate with residents of jails and detention centers.  
Your information is kept private unless you choose to make it available. Learn more by reading our [Privacy Policy](#).

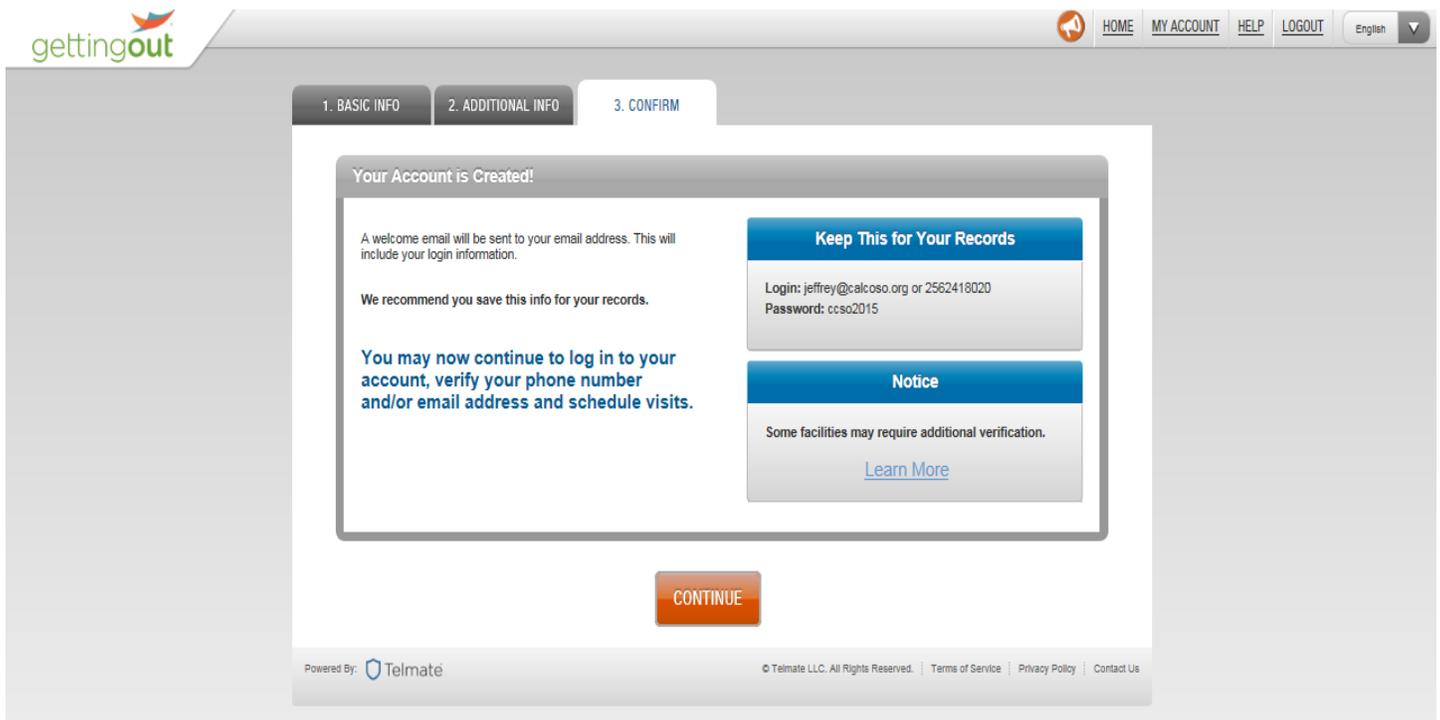
\* Indicates a required field

Address Line 1*	City*
<input type="text" value="123 Main St."/>	<input type="text" value="Anniston"/>
Address Line 2	State or Province*
<input type="text"/>	<input type="text" value="Alabama"/>
Driver's License or Government-Issued ID*	Upload Photo or Scan of Identification <a href="#">What's this?</a>
<input type="text" value="1100023"/>	<input type="button" value="SELECT PHOTO"/> OR <input type="button" value="TAKE PICTURE"/>
State or Province of Issue*	
<input type="text" value="Alabama"/>	

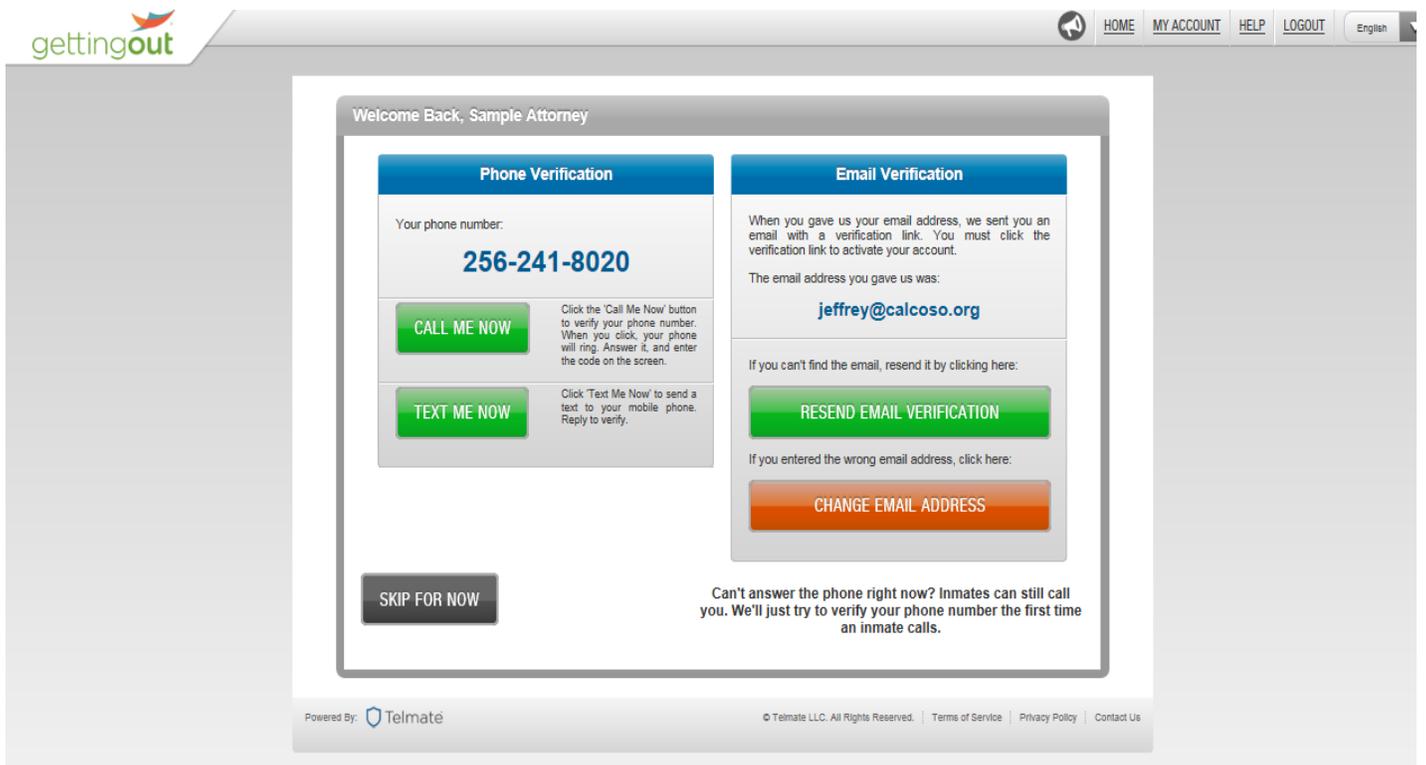
BACK

NEXT

5. Complete the form.
6. Under the “Upload Photo or Scan Identification” section:
  - a. Click “Select Photo” if you have a photo already saved on your computer
  - b. Click “Take Picture” to use your laptop’s built in camera
7. Click “Next”.



8. Notate the Login Information provided and Click “Continue”.



9. Verify your telephone number using one of the two methods (Voice Call or Text)

10. Verify your E-mail address.

a. The system will send an E-mail with a verification link. If you do not receive the E-mail within a few minutes, use the “Resend...” or “Change...” as needed to complete the process.

11. The “Skip For Now” option is available, however, not recommended as it will prevent full use of the site until verification is complete.

MY ACCOUNT

NEWS CALENDAR MESSAGES PHOTOS CONTACTS

View Profile Deposit Mobile Settings Profile Settings Public Profile Recurring

Sample Attorney (Anniston, AL)

No Profile Video yet.

Sample Attorney

Quick Links

Visit  
Message  
Deposit

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12. Account Setup is now complete and you are logged into the system.
  - a. When a visit is waiting a notification will appear under your name. Click the link provided to connect the visit.
13. E-mail Jail Administrator Eric Starr for attorney status approval at [estarr@calcoso.org](mailto:estarr@calcoso.org) (If you have not already spoken with him)
14. Scheduling a Visit
  - a. E-mail [asmith@calcoso.org](mailto:asmith@calcoso.org) with the following:
    - i. Inmate's Name
    - ii. Requested Date/Time of Visit
  - b. You will receive confirmation for visit or an alternate time suggestion via E-mail
  - c. Weekend visits must be scheduled during the prior work week